



# MEET YOUR OSS ADVISORS: NATALIE O'HARRA AND MELISSA VILLEGAS

*Welcome! We will begin at 4:00pm.*

# LEARNING GOALS

Meet	Meet your OSS Advisor
Learn	Learn more about the Office of Student Success (OSS)
Understand	Understand what your OSS Advisor can help you with
Tips	Receive some Getting-Started Tips
Ask	Ask Questions



## **Natalie O'Harra**

- Advises students with last names A-L

[Natalie\\_OHarra@Redlands.edu](mailto:Natalie_OHarra@Redlands.edu)

[Book an Appointment](#)

### **What I love most about my job:**

Working one-on-one with students to answers questions so that they feel confident in completing their program and credential requirements.



## **Melissa Villegas**

- Advises students with last names M-Z

[Melissa\\_Villegas@Redlands.edu](mailto:Melissa_Villegas@Redlands.edu)

[Book an Appointment](#)

### **What I love most about my job:**

Being able to help students and seeing their progress throughout their college journey.



# OFFICE OF STUDENT SUCCESS

## **Mission Statement**

The Office of Student Success (OSS) fosters transformative learning experiences for diverse learners by providing holistic advising across curricular and co-curricular needs. Aligned with the School of Education's commitment to educational justice, OSS promotes academic integrity and professional ethics, lifelong learning, and socialization to prepare students to best serve their communities.

# WHAT CAN MY OSS ADVISOR DO FOR ME?

Answer program  
and pathway  
questions

Answer credential  
and credential  
requirement  
questions

Help with  
registration

Help navigating  
course or  
fieldwork  
difficulties

Provides group  
advising sessions

Reviews student  
teaching and  
internship  
applications

Coordinate  
student teaching  
placements

Monday Message  
email newsletter

# CURRENT TEACHER CANDIDATES WEBPAGE

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Fieldwork information



Credential information



Program Pathways



CSET and RICA test prep resources



Academic Calendar



Group Advising Calendar

# CAMPUS RESOURCES

SEE MORE INFO IN  
NEW STUDENT  
ORIENTATION



## [Student Financial Services](#)

For all tuition, aid,  
and money related  
needs



## [Office of Career and Professional Development](#)

Job hunting, resumes,  
cover letters, mock  
interviews



## [Armacost Library](#)

Education librarian,  
Lua Gregory



## [WriterStudio Tutoring](#)

Writing help and  
feedback



# STUDENT FINACIAL SERVICES

- Students with last names A-J
  - Diana Resendez
  - Phone: 909.748.8261
  - Email: [diana\\_resendez@redlands.edu](mailto:diana_resendez@redlands.edu)
- Students with last names K-Z
  - Cheryl Matta
  - P: 909.748.8265
  - E: [cheryl\\_matta@redlands.edu](mailto:cheryl_matta@redlands.edu)



# PROGRAM TIPS

Prioritize your  
CSET exams

Read the Monday  
Messages

Attend Group  
Advising

Ask for help from  
your instructors  
and advisor

Develop your  
professional  
identity as a  
teacher

# ONLINE LEARNING TIPS

## 1. Internet Etiquette

- Use proper titles
- Avoid slang and abbreviations
- Check grammar and spelling

## 2. Motivation

- Be proactive
- Practice positive self-talk

## 3. Time Management and Organization

- Find a good balance between your schoolwork and your personal life
- Plan Ahead
- Organize your virtual space and physical space







# QUESTIONS

*Thank you for attending!  
We look forward to  
working with you!*