

Ron Troyer is the Provost Emeritus at Drake University. He is the Chair of our review team. Ron chaired the WASC team charged to review our reaccreditation in 2003 and chaired our 2006 Special Visit review team, which focused on assessment. He knows us well and is a very experienced reviewer for WASC.

Jillian Kinzie is Associate Director of the NSSE Institute for Effective Educational Practice in the Center for Postsecondary Research at Indiana University. Jillian is widely known for her work with NSSE. She has published extensively on program assessment, the use of institutional data to improve student learning, and student engagement among disadvantaged student populations. She has served on multiple accreditation teams for WASC and SACS. Jillian is the Assistant Chair of our review team. The Assistant Chair is the person most responsible for ensuring the team report is complete, accurate, and timely. She will compile and edit the final report of the review team.

Brian Harlan is Associate Provost for Institutional Research and Effectiveness at Cal Arts. Previously he was Senior Director of Institutional Research, Assessment, & Planning at Occidental College, where he guided their establishment of systematic academic assessment processes. He also served as Director of Assessment at the University of Southern California.

Lisa Bortman is Assistant Provost for Assessment and Institutional Effectiveness at Pepperdine University. Previously she was the Associate Academic Dean and Director of First Year Programs, Advising, and Academic Assessment at Whittier College. Lisa led Whittier as they established institution-wide assessment practices before moving to Pepperdine, where she coordinated their successful 2013 reaccreditation.

James Dunkelman is Vice President for Finances and Administration at Whittier College. He has also worked for the accounting firm of Coopers & Lybrand. From 1992-2008 he served variously as Treasurer, Controller, and Director of Financial Services for the Claremont University Consortium.