**University of Redlands**

**College of Arts & Sciences Post-Graduate Survey**

**Classes of 2006 and 2010**

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***Introduction***

Graduates of the College of Arts & Sciences Classes of 2006 and 2010 were surveyed in March, 2011. The survey was developed by Institutional Research and Career Services with input from other University departments. The initial survey request was sent via Survey Monkey. Between the two groups, there were 56 graduates for whom we did not have active email addresses. These graduates were mailed a hard copy survey. See Appendix A for the survey instrument.

The goals of this survey included determining what our graduates are doing. Are they employed or in graduate school? Are they working in jobs related to their degree? Did they find their academic and extra-curricular experiences at the University valuable? The responses received will help inform our curriculum development as well as student services in the coming years.

A Rutgers University report entitled *Unfulfilled Expectations: Recent College Graduates Struggle in a Troubled Economy* was published in May, 2011*.*  The study includes responses from 571 people who graduated from a four-year college between 2006 and 2010. The study focuses on primarily on these graduates’ first job experiences (Godofsky 2011, pg 2). Where appropriate, I’ve included statistics from the Rutgers study for comparison purposes to our graduate responses.

***Class of 2006 Responses***

Five hundred eighty-five graduates (585) were surveyed from the Class of 2006. One hundred forty-two (142) of these graduates responded to our survey request for an overall response rate of 24%. Five of the 142 respondents were Johnston graduates.

***Class of 2006 Respondents***

**Employment Status and Graduate School**

We asked the respondents to characterize their primary employment status. Below is a table of the University of Redlands graduates’ responses aligned with the responses from the Rutgers University report.

***Primary Employment Status***

***Class of 2006 vs Rutgers University Report***



As you can see from the table above, the employment rate including part-time and full-time employed as well as military for this group of 2006 College of Arts & Sciences graduates is 79%. This compares to an employment rate of 82% for the graduates surveyed in the Rutgers University study (Godofsky 2011, pg 2). While slightly fewer University of Redlands graduates are employed versus the Rutgers respondents, Redlands graduates report a higher rate of full-time employment.

For those Redlands graduates who are employed at least part-time or in the military (114 graduates), the median salary range is $40,000 - $50,000 with 30 making $60,000 or more. One hundred two (102) of these 114 graduates say their University of Redlands experience prepared them for their current job adequately or better, with 17 saying that the University prepared them “Exceptionally Well.”

Graduates were asked the question, “Are you employed in a field related to your University of Redlands degree?” Ninety (90) of the 114 graduates responded “Yes” to this question – 79%. This compares to 70% for those in the Rutgers University report (Godofsky 2011, pg 5).

Twenty-seven (27) graduates responded “No” to the question, “Are you employed in a field related to your University of Redlands degree?” For this group, 13 are currently enrolled or have been enrolled in graduate school. Twenty-six of the 27 who responded “no” rated their University experience “Good” or “Excellent.” From the responses to these questions, College of Arts & Sciences graduates from the Class of 2006 are using their undergraduate education and value their undergraduate experiences.

We asked the respondents to tell us how many full-time jobs they have had since graduating from the College. Please see their responses below. In five years, 21% have had three or more full-time jobs.

***Number of Full-Time Jobs***

The Class of 2006 is pursing graduate school at a high rate. Ninety-two (92) of the 142 respondents have been enrolled in or are currently enrolled in graduate school for a rate of 65%. Forty-one (41) respondents have been awarded graduate degrees, including one PhD in Physical Therapy, one JD, and one MFA. This is a graduate degree rate of 29%.

**Internship Responses**

Forty-three (43) of the respondents from the Class of 2006 participated in internships while at the University. Of these graduates, 28 felt that the internship helped prepare them for their job experiences after graduation adequately or better. The internships in which they participated varied greatly, as did the student’s method of identifying internships. Career Services, Academic Departments, and personal contacts all played valuable roles. For those who participated in internships, the median income is slightly higher than for those graduates who did not participate.

**Positive Experiences**

Each of the respondents was asked the question “If you could begin again, would you attend the University of Redlands?” Sixty-eight (68) of the 142 respondents said “Definitely Yes” and 54 said “Probably Yes” for a positive rating of 86%. Only five responded “Probably No” or “Definitely No.”

Responding to another question regarding recommending the University to others, 97 of the 142 said that they would recommend the University of Redlands to others “Without Reservation” which is a rate of 68%.

Cross-tabbing the responses to these two questions gives us a little more information.



Another question asked “Overall, how would you rate this school (for the time in which you were attending)?” Ninety (90) of the 142 respondents rated the University as “Excellent,” which is 63%. Another 48 respondents rated the University as “Good,” which is 34%.

Below is a table of these responses cross-tabbed with the first declared major awarded to the graduate.



**Level of Satisfaction Responses**

Graduates were asked to use a 5-level Likert scale to rate their satisfaction with a variety of programs and services offered by the University. Below are the responses for each of the questions. The responses are displayed two ways: first, by the number of responses for all selections, and second, by the percentage when the No Opinion/No Responses are excluded.

***Number of Responses by Question***



***Percentage of Responses by Question* excluding *No Opinion / No Response***



**Staying in Touch**

One of the final questions asked was how graduates stay in touch with what is happening at the University. Eighty-three (83) of the 142 respondents use the Alumni Magazine for a source of information. Sixty-three (63) use Facebook. Many graduates use a combination of methods to stay in touch including the magazine, Facebook, friends, and sororities / fraternities.

***Class of 2010***

Four hundred seventeen (417) graduates were surveyed from the Class of 2010. Eighty-five (85) of these graduates responded to our survey request for an overall response rate of 20%. Three of the respondents were Johnston graduates.

***Class of 2010 Respondents***

**Employment Status and Graduate School**

***Primary Employment Status***



For those graduates who are employed at least part-time or in the military (57 graduates), the median salary range is $20,000 - $30,000 with 8 making $40,000 or more. Fifty-six (56) of these 57 graduates say that their University of Redlands experience prepared them for their current job adequately or better, with 14 saying that the University prepared them “Exceptionally Well.”

Graduates were asked the question, “Are you employed in a field related to your University of Redlands degree?” Thirty-one (31) of the 57 graduates responded “Yes” to this question. Twenty-three of the graduates responded that they are not employed in a field related to their degree. Twenty-one of these 23 graduates still rated their University “Good” or “Excellent.”

We asked the respondents to tell us how many full-time jobs they’ve had since graduating from the College. Please see their responses below. Since graduating, 28% have not yet been employed full-time.

***Number of Full-Time Jobs***

**Internship Responses**

Thirty-seven (37) of the respondents participated in internships while at the University. Of these graduates, 32 felt that the internship helped prepare them for their job experiences after graduation adequately or better. Like the Class of 2006, internships were developed from a variety of sources and were with a variety of organizations.

**Positive Experiences**

Each of the respondents was asked the question “If you could begin again, would you attend the University of Redlands?” Forty-five (45) of the 86 respondents said “Definitely Yes” and 28 said “Probably Yes” for a positive rating of 85%. Seven (7) responded “Probably No” and no one responded “Definitely No.” Fifty-seven (57) of the 86 respondents said that they would recommend the University of Redlands to others “Without Reservation” representing 66% of the respondents.

Five of the seven respondents who said they would most likely not attend Redlands if they could start over stated that they would recommend the University to others “With Some Reservation.” The responses to these two questions are cross- tabbed in the table below.



As with the Class of 2006, below is a table of the First Declared Major awarded cross-tabbed with the question “Overall, how would you rate this school (for the time in which you were attending)?” Sixty-five percent of the respondents rated the University as “Excellent” with another 26% rating it as “Good.”



**Level of Satisfaction Responses**

Graduates were asked to use a 5-level Likert scale to rate their satisfaction with a variety of programs and services offered by the University. Below are the responses for each of the questions. As with the Class of 2006, the responses are displayed in two ways.

***Number of Responses by Question***



***Percentage of Responses by Question* excluding *No Opinion / No Response***



***Staying in Touch***

The Class of 2010 graduates responded to our “Staying in Touch” question in a very similar way to the Class of 2006. Thirty-three (33) of the 86 use the Alumni Magazine as at least one source of information. Fifty-eight (58) use Facebook with significant overlap between the two methods. As with the Class of 2006, many also stay in touch using friends and sororities / fraternities.

**Conclusion**

This was the first time we’ve surveyed the One-year and Five-year graduates using Survey Monkey. It seemed to be a largely effective method of soliciting responses. Institutional Research, Career Services, and Advancement Services are working together to improve the survey for next year. We are looking forward to using what we’ve learned to better inform our administration and faculty.

**References**

Godofsky, Jessica, Cliff Zunkin, and Carl Van Horn. *Unfulfilled Expectations: Recent College Graduates Struggle in a Troubled Economy*. Rutgers University. May, 2011.

**Appendix Survey Instrument (Hard Copy)**

UNIVERSITY OF REDLANDS

**2010 Career Services Survey for 1 year and 5 year graduates**

**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 (last) (first) (middle initial) (Maiden Name - if Applicable)

**Permanent Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_**

 (street) (apt. #) (city) (state) (zip)

**Permanent Phone:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Permanent Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 (cell phone number preferred)

**Employment Questions**

**Did you complete an internship/s during college?** **[ ]**  Yes [ ]  No

Internship name, employer and location**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

How did you find this internship/s? [ ]  Academic Dept. [ ]  Career Serv. Listing [ ]  Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**How do you feel this internship helped prepare you for your job experiences after graduation?**

[ ]  Exceptionally well [ ]  More than adequately [ ]  Adequately [ ]  Less than adequately [ ]  Poorly [ ]  Not at all [ ]  NA

**Which one of the following best describes your primary employment status at this time?** (check only one box)

[ ]  Enrolled in Graduate School full-time [ ]  Enrolled in Graduate School part-time [ ]  Working as a Volunteer

[ ]  Enrolled in Graduate School part-time and working part-time [ ]  Serving in the military [ ]  Employed full-time

[ ]  Employed part-time [ ]  Unemployed, seeking employment [ ]  Unemployed, not seeking employment [ ]  Other

**How many full-time jobs have you had since leaving the University?**  [ ]  0 [ ]  1 [ ]  2 [ ]  3 [ ]  More than 3

**If employed, are you employed in a field related to your University of Redlands degree?** [ ]  Yes [ ]  No

**If employed, what is your current annual salary range?**

 [ ]  $0 - $20,000 [ ]  $20,000 - $30,000 [ ]  $30,000 - $40,000 [ ]  $40,000 - $50,000 [ ]  $50,000 - $60,000 [ ]  $60,000+

**How well do you feel your experience at the University of Redlands prepared you for your current job?**

[ ]  Exceptionally well [ ]  More than adequately [ ]  Adequately [ ]  Less than adequately [ ]  Poorly [ ]  Not at all

[ ] I am not currently employed

**What resources offered by the Office of Career Services have you used? (Check all that apply)**

[ ]  Alumni Career Network [ ]  Online Career Center (Optimal Resume)

[ ]  Assessments (Myers-Briggs, Strong Interest Inventory) [ ]  Peer Career Guides

[ ]  Career Advising [ ]  Programs and Workshops

[ ]  Career Library [ ]  Resume/Document Critique

[ ]  Graduate School Advising [ ]  Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Graduate School Questions**

**Are you currently enrolled in graduate school?** [ ]  Yes \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [ ]  No

 (school)

**What degree are you seeking? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Have you attended graduate school at any point after graduating from the University of Redlands?**

[ ]  Yes \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Degree\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [ ]  No

 (school)

**How well do you feel your experience at the University of Redlands prepared you for graduate school?**

[ ]  Exceptionally well [ ]  More than adequately [ ]  Adequately [ ]  Less than adequately [ ]  Poorly [ ]  Not at all

[ ] I am not currently employed

**If you are not currently or have not yet been enrolled in graduate school, do you plan to attend graduate school within the next five years?** **[ ]**  Yes [ ]  No

**Alumni Questions**

**If you could begin again, would you attend the University of Redlands?**

**[ ]**  Definitely yes [ ]  Probably Yes [ ]  Uncertain [ ]  Probably no [ ]  Definitely No

**Overall, how would you rate this school (for the time which you were attending)?**

**[ ]**  Excellent [ ]  Good [ ]  Average [ ]  Poor

**Would you recommend this school to a friend or acquaintance who asked you your opinion?**

**[ ]**  Yes, without reservation [ ]  Yes, with some reservation [ ]  No

**Please indicate your level of satisfaction with the student services / programs offered by the University during the time you attended.**



**How do you stay in touch with what is happening at the University of Redlands?**

[ ]  Alumni Magazine [ ] Facebook [ ]  Reunion Group [ ]  Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_